Role analysis technique

(RAT) is used to help

employees get a better

grasp on their role in

an organization.

- In the first step of a RAT intervention, people define their perception of their role and contribution to the overall company effort in front of a group of coworkers.
- Group members then provide feedback to more clearly define the role.

 In the second phase, the individual and the group examine ways which the in employee relies on others in the company, and how they define his or her expectations.

 RAT interventions help people to reduce role confusion, which can result in either conflict or the perception that some people aren't doing their job.

 A popular intervention similar to RAT is responsibility charting, which utilizes a matrix system to assign decision and task responsibilities.